



HOW TO GET A MOBILITY PARKING PERMIT

Having a diagnosis of arthritis does not automatically entitle you to a mobility parking permit.

CCS Disability Action provides the Mobility Parking Permit. The permit enables you to park in designated mobility parking spaces, and in some areas of NZ, you may be entitled to park in some common spaces for longer than the specified time. There is a fee and clear eligibility criteria.



CCS Disability Action eligibility criteria:



- You are unable to walk and always require the use of a wheelchair, or
- Your ability to walk distances is severely restricted by a medical condition or disability. If for example, you require the use of mobility aids, experience severe pain, or breathlessness, or
- You have a medical condition or disability that requires you to have physical contact or close supervision to safely get around and cannot be left unattended. For example, if you experience disorientation, confusion, or severe anxiety.

Your doctor needs to confirm your eligibility unless you are renewing a long-term permit.

How do I apply for a permit?

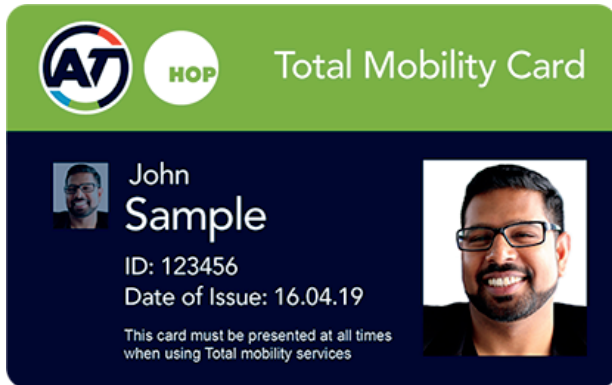
- Download the application form, or contact the Mobility Parking Hub at 0800 662 7275 (0800 MOB PARK) for a form to be posted to you.
- Fill in the application form electronically or by hand and take it to your doctor to complete the medical section (Page 2 of the form).

For more information visit the CCS Disability Action website: www.ccsdisabilityaction.org.nz





TOTAL MOBILITY SCHEME



The Total Mobility Scheme is provided throughout New Zealand and is jointly funded by local and central government. The scheme subsidises door-to-door transport for those with long-term physical, mental, intellectual, or sensory impairment who cannot independently use regular transport services all or some of the time. An electronic card or vouchers are issued (varies regionally), enabling a 50% single fare subsidy (up to

a maximum value depending on the geographical region) through specific taxi operators. Wheelchair access and hoists are available in some vehicles (request when booking).

Eligibility criteria for those assessed as being unable to take public transport, including:

- Getting to the place where public transport departs (approx. 500m)
- Transferring on/off public transport
- Riding securely
- Getting to the final destination after exiting public transport (approx. 500m).

How to apply for the scheme:

- The scheme is managed and operated by local government. Administration varies regionally, so check with your local council to find the process for your area.
- An assessment is required, which can be done by phone, form, or in person. There may be a small fee for the card/vouchers and administration costs. You may need to supply a photo of yourself.
- If eligible, an electronic ID card or vouchers will be posted to you, which need to be presented to the driver to receive the subsidised fare. If you lose your card, contact your local council for a replacement, a small administration fee may apply.
- For the Canterbury region only: Phone Arthritis NZ on 0800 663 463 for an over-the phone assessment. Alternatively, send us an email info@arthritis.org.nz or write to us at Arthritis NZ, PO Box 1020, Wellington to receive a printed assessment form to complete. Note, you will need to supply a photo of yourself. You will receive your photo ID card in the mail; the card does not need to be renewed once issued. A small annual administration fee applies.

Total Mobility, Regional Guide link: [Total Mobility around New Zealand: a regional guide to using the Total Mobility scheme – February 2023 edition \(nzta.govt.nz\)](#).